



Climate Action in Financial Institutions

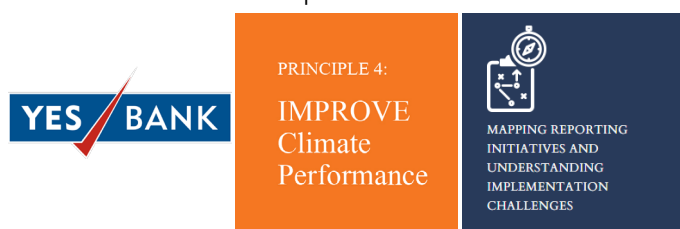
PRINCIPLES FOR MAINSTREAMING CLIMATE ACTION

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Yes Bank's Environment Management System (EMS) and Policy-Journey to become the first Bank achieving ISO 14001:2015 Certification

Institution Principle Related Work Stream(s)



Publication date: 2017

Date Policy/Tool Established	Additional capacity required (eg: staff, resources, other)	How established?
YES BANK's first Environment Management Policy (EMP) was released in 2012 and revised in 2016 as per ISO 14001:2015 standard.	Implementation of EMS was integrated as a part of the Bank's operational and service delivery framework with the support and expertise of internal teams.	Top Management's decision of greening Bank's internal operations by establishing an Environment Management System (EMS).
Monitoring, reporting tools		How Implemented?
As per the ISO standards, monthly and quarterly monitoring of environment performance for significant environmental aspects is carried out, followed by an annual external audit.		The EMS was implemented through support of internal teams: Responsible Banking, Branch Banking, Operation and Service Delivery, Technology Solutions Team, Infrastructure and Digital Network Management team
Key Lessons		
<ul style="list-style-type: none"> • Greater commitment and involvement from the top management was key to implementing EMS at various level of the organisation • Increased alignment with Bank's strategic direction was needed to achieve environment risk mitigation • Implementing EMS required consideration of environmental impact at each stage of operation 		

Introduction

In line with YES BANK's commitment to achieve internal natural resource consumption efficiencies and minimizing its carbon footprint, the Bank had implemented EMS policy in 12 of its locations certified in 2012. The Bank completed the next implementation phase the following year, covering 184 locations. **In 2014, YES BANK became the first bank in India to receive the ISO 14001:2004 certification** for bringing down resource consumption, waste generation & disposal costs, energy consumption, and implementing environment friendly practices.

The latest ISO 14001:2015 standard further expands the scope of the Bank's commitment to the environment through a greater emphasis by leaders to implement EMS, a better strategic fit to incorporate environmental risk mitigation, integrating environmental impacts in Life Cycle Thinking, and

driving effective internal and external stakeholder communication.

French Certification Body Bureau Veritas certified YES BANK in January 2017 as the first bank world-wide **to migrate to the ISO 14001:2015 certification for its EMS** implemented in 447 of its office and branch locations, which is the largest coverage by any financial institutes. The Bank has developed robust process-driven approaches, created a comprehensive E-learning module for employees, and adopted a new EMS policy, among other initiatives aimed at integrating environmental sustainability into its operations.

Development and Design

The ISO implementation is guided by the EMP (shown below) drafted after internal consultations and industry benchmarks and endorsed by the Bank's MD & CEO.

Environment Management Policy

YES BANK is committed to demonstrating leadership towards India's sustainable development and creating shared value by adopting Responsible Banking principles. The Bank's sustainability ethos entails achieving natural capital conservation efficiencies and introducing innovative financial solutions for stakeholders to mitigate its socio-environmental risks. YES BANK's sustainability mandate, which is governed by an 'Integrated lifecycle impact thinking' of its operations, aims to create competitive advantage and global sustainability leadership, thus enhancing sustainability mindshare among all stakeholders.

YES BANK is committed to continuously benchmark and enhance its environmental performance through strategic reduction of its carbon footprint intensity in order to fulfill its environmental obligations and stakeholder expectations towards supporting sustainable growth.





We aim to fulfill our environmental commitments through the following broad-level actions:

- Improve key resource efficiency, such as usage of electricity, fossil fuel, paper and water
- Conserve natural resources by adopting the "3-R" (reduce, reuse and recycle) approach towards prevention of pollution and disposal of waste, especially electronic waste, in line with regulatory requirements or industry best practices
- Source renewable energy for greening the bank's operations
- Set, monitor and review the overall Environmental Management System (EMS) objectives and targets on an ongoing basis towards achieving continuous improvement in environmental performance on digital platforms
- Strive to reduce carbon emissions intensity by minimum 10% year on year
- Comply with all applicable environmental compliance obligations
- Continue reporting our environmental performance and our contribution to climate change-related issues through relevant national and international forums to all our stakeholders
- Communicate the EMS Policy to all employees, business associates and other stakeholders; ensure that the policy is available to the public
- Create maximum awareness on objectives, targets and programs derived from the EMS Policy across all internal stakeholders
- Review the EMS Policy and allied management systems periodically to ensure their continuing applicability and relevance to our operations and evolving stakeholder expectations
- Strive to support various voluntary, national and international protocols, conventions and agreements on environment protection. Also, proactively engage with governmental and other agencies to drive future environmental policy and regulation
- Promote "green procurement" to influence sustainable sourcing of product and services
- Integrate energy and environmental considerations in the design of new infrastructural facilities
- Conduct periodic audits and self-assessments of YES BANK's compliance with this policy and measure progress of environmental performance





Rana Kapoor
Managing Director & CEO
Date: August 19, 2016

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Implementation

The implementation of ISO required aligning the processes of the Bank with the ISO standard's requirements; this required the involvement of and support from a large number of internal teams. The Bank has undertaken extensive awareness and training programs, as well as communication campaigns over a period of 3 years, which helped it to engage all employees to collaboratively work towards reaching higher environmental performance standards. The Bank trained all of its employees on the Environmental Management System through a comprehensive E-Learning module, leading to greater employee awareness and participation. The Bank also circulated resource conservation mailers, signage and posters widely, internally.

Experience and Impact

In 2016-17, the Bank experienced significant positive environmental impact in the form of-

- Reduction of Green House Gas emission intensity by 16.5% year over year against the target of 10% as per EMS policy;
- Reduction of diesel consumption by 14.19% at a pan-Bank level in Diesel Generator sets;
- Over 5 lakh A4 sheets of paper saved through digitizing loan processing, digital reimbursements and various operation and service delivery initiatives;
- Estimated 227 Mwh energy conservation annually due to LED installations in branches;
- 8985 Kg of E-waste disposed through authorised recyclers in compliance to E-waste Rule, 2016;
- 105 kilolitres of estimated water savings annually through efficient faucets design in corporate office buildings.